

State Employee Commuter Association
DBA: NMVanpools
7820 Enchanted Hills Blvd. NE Suite A182
Rio Rancho, NM 87144

Van Courtesy

ODORS

This has to be the most sensitive issue and the hardest to address. Most times a person is not even aware that they are causing a problem. Or they may be aware of the problem and have not been able to find a cure. Prescription deodorant might be the answer.

People who smoke may not be aware that to some, smoke is very offensive. We understand how a smoker can be totally unaware that the odor of smoke can linger on your clothing for quite some time. Just try to be courteous and save that last smoke for when you get home.

Perfume and cologne can also cause problems especially to people who have allergies or are asthmatic. Please wait to apply perfume/cologne until you get to work.

The van is an enclosed space so certain odors, however pleasing to the individual, can be unbearable to others. Please be courteous and practice good personal hygiene.

ABUSIVE BEHAVIOR / LANGUAGE

We understand how hard it is to contain oneself after some moron just cut you off. Just try to retain your composure. Please exercise self control towards your fellow van riders and other drivers. We all have our rough days, but we should still treat our fellow passengers with respect and patience.

ABUSE OF SPACE

Your rider space includes the seat, seat back and floor in front of you. This does not include the seat back of the seat in front of you. Please do not rest your knees on the seat back in front of you if it is occupied.

SEAT BELTS

The vans have shoulder straps next to the aisle. If you are sitting next to the aisle, please unfasten your shoulder strap when someone is exiting from a seat behind you. Also, do not wear the shoulder strap under your arm. Any odor will transfer to the belt which is unfair to the next person that sits there.

FOOD / TRASH / PERSONAL ITEMS

If you take any of these items on the van, please take them off when you leave. Since none of our vans are equipped with overhead luggage racks, please limit the amount of personal items taken on the van. If possible stow large items between the front two seats or underneath the rear bench seat.

PICKUP & DEPARTURE

Each rider has the responsibility to be at their pickup and departure point on time. To cause avoidable delays in your van's schedule causes a great deal of friction and resentment. Without prior notification, the driver must decide whether you are late or not coming. If the driver assumes you are not coming and leaves when, in fact, you are late will undoubtedly cause you some distress, especially you are left stranded. **BE ON TIME!**

Everyone pays for and is entitled to a comfortable ride to and from work. Please show common courtesy and respect for your fellow riders.